



Warranty Information

BlueKey Wireless® Limited Warranty

What the warranty covers:

BlueKey Wireless Systems Inc. warrants its products to be free from defects in material and workmanship during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, BlueKey Wireless Systems Inc. will, at its sole option, repair or replace the product with a similar product. Replacement Product or parts may include remanufactured or refurbished parts or components. The replacement unit will be covered by the balance of the time remaining on the customer's original limited warranty.

How long the warranty is effective:

1. System Modules are warranted for Lifetime.
2. BlueKey software application is not covered under this Warranty.

Who the warranty protects:

This warranty is valid only for the first purchaser.

What the warranty does not cover:

1. Any product, on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
3. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
4. Repair or attempted repair by anyone not authorized by BlueKey Wireless Systems Inc.
5. Any damage of the product due to shipment.
6. Causes external to the product, such as electric power fluctuations or failure.
7. Use of supplies or parts not meeting BlueKey Wireless Systems Inc.'s specifications.
8. Normal wear and tear.
9. Any other cause, which does not relate to a product defect.
10. Sending and return shipping costs.

Disclaimer

BlueKey Wireless is not responsible for mobile device non-compatibility such as interference with other Bluetooth applications installed on the device, inability to install or operate the application or any other limitations known or unknown because of the carrier, the mobile device or BlueKey Wireless Systems Inc.

How to get service:

1. For information on obtaining warranty service, call your BlueKey Wireless Systems Inc. dealer or BlueKey Wireless Systems Inc.'s Customer Support telephone numbers are: 954-670-1600 in the U.S., Canada or outside the U.S.

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Limitation of implied warranties:

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Exclusion of damages:

BLUEKEY WIRELESS SYSTEMS INC.'S LIABILITY IS LIMITED TO THE COST OF REPAIR OR REPLACEMENT OF THE PRODUCT. BLUEKEY WIRELESS SYSTEMS INC. SHALL NOT BE LIABLE FOR:

1. DAMAGE TO OTHER PROPERTY CAUSED BY ANY DEFECTS IN THE PRODUCT, DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE OF THE PRODUCT, LOSS OF TIME, LOSS OF PROFITS, LOSS OF BUSINESS OPPORTUNITY, LOSS OF GOODWILL, INTERFERENCE WITH BUSINESS RELATIONSHIPS, OR OTHER COMMERCIAL LOSS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.
2. ANY OTHER DAMAGES, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE.
3. ANY CLAIM AGAINST THE CUSTOMER BY ANY OTHER PARTY.

Effect of local law:

This warranty gives you specific legal rights, and you may also have other rights, which vary from locality to locality. Some localities do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

DEALER INFORMATION

2. To obtain warranty service, please contact BlueKey Wireless Systems Inc. Customer Support for a Return Authorization number (RMA). You will be required to provide
 1. A copy of the Purchase Order or reference #.
 2. Your company name.
 3. Your address.
 4. The part and serial number of the product.
 5. A description of the problem.
 6. The RMA number clearly marked on the outside of box.

The returned items should be shipped prepaid to the following address:

BlueKey Wireless Systems Inc.

RMA # (please include the number provided by our Customer Service Department)

3600 Hacienda Blvd. Suite C

Davie, Florida 33314

NOTE: BlueKey Wireless Systems Inc. is not responsible for any returned product without an assigned RMA.

What Charges Apply:

The following charges may apply to items returned for repair.

1. Return shipping cost. (Sending and Return shipping cost are not covered under warranty).
2. \$40.00 Evaluation fee may be charged. Additional cost can apply.
3. List replacement cost for replaced or repaired items apply.

BlueKey Wireless Systems Inc.
Oakland Park, FL 33309
954-670-1600

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